

PERSPECTIVES
2019 ANNUAL REPORT



A MESSAGE FROM THE BOARD PRESIDENT

Agility in the face of a changing landscape has emerged as a consistent theme for us at Youth Homes. Once again we're ready to take that challenge on. "Accreditation" is one of the past year's top buzzwords. Due to



Whitney Maphis

our continued commitment to meet best-practice standards, we are working to earn a stamp of approval from the **Council On Accreditation (COA)**. We chose to work toward accreditation in order to continue to provide the best for kids in our care, support our staff, and to stay accountable to our donors, the board, and the community at large. I'm happy to report many of the policies, procedures, and methods we already use meet the rigorous standards COA accreditation requires.



I am continuously blown away by the caliber of staff we have at Youth Homes. Our mission, *to help every youth feel safe, have a sense, of belonging and a find a place to call home*, is lived out in the everyday lives in each of the members of our team. We wouldn't have the impact we do (we help 312 kids a day!) without our incredible team.

To that end, we also couldn't achieve our goals without our generous donors. Our donors' tireless commitment makes what we do possible. I am so grateful to live in a community that believes in Youth Homes and supports us in so many ways.

As they say, *"It takes a village."* I'm so proud to be a part of this one.

A stylized, handwritten signature in black ink, appearing to read "WM".

WHITNEY MAPHIS

OUR MISSION:

*“TO HELP EVERY YOUTH
FEEL SAFE, HAVE A SENSE
OF BELONGING AND FIND A
PLACE TO CALL HOME.”*



A child wearing a blue life vest and a bright yellow-green shirt stands on a rocky, pebbly shore. The child is holding a large, colorful inflatable ring with orange, purple, and green patterns. In the background, there is a calm lake, a dense forest of evergreen trees, and a range of snow-capped mountains under a blue sky with scattered white clouds.

OUR VISION:

*“TO PROVIDE AN ARRAY OF
SERVICES TO SUPPORT CHILDREN
AND FAMILIES IN WESTERN
MONTANA, REGARDLESS OF
THEIR ABILITY TO PAY.”*

A vertical photograph on the left side of the page showing a calm lake in the foreground, a forested shoreline, and snow-capped mountains in the background under a blue sky with scattered clouds.

DIRECTOR'S MESSAGE

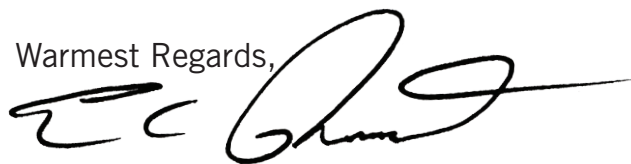
With the support of a dedicated team, I have completed my first year as Executive Director of Youth Homes. Along the way, I learned a lot, including what makes our organization special. Two main factors that set us apart are the approach we take in helping youth prepare for life beyond our care and the deep-seated support we receive from those who are committed to helping us achieve our mission. The reputation Youth Homes achieved prior to my tenure is well earned and one that I am committed to honoring.



Montana's system of care for children is changing. In particular, the national implementation of the Families First Prevention Services Act necessitates that Youth Homes evolve and adapt. To that end, we are working towards a more seamless continuum of care and enhancing prevention and family support services designed to prevent out-of-home placements.

Each youth is unique and every situation is different. Yet for many children, a safe and welcome place to call "home" is something they have never experienced. Through an array of services designed to match each individual's specific needs, we are committed to changing the trajectory of the lives of our youths. As always, Youth Homes will strive to work in tandem with Montana's changing system of care while remaining true to our mission, vision, and the core values that built our organization and allowed us to positively impact the lives of children for nearly half a century.

Warmest Regards,

A stylized, handwritten signature in black ink, appearing to read 'Skip Rosenthal'.

Elmer C. "Skip" Rosenthal

SENIOR STAFF

Elmer C. "Skip" Rosenthal

Executive Director

Melissa Arno, LCSW

Director of Residential Services

Barbara Cowan

*Executive Director,
Partnership for Children*

Rachelle Rogers

Human Resources Manager

Dann Swallow

Chief Financial Officer

Erin Williams, LCPC

Director of Family Services

Amy Young

Development Director

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Palmer's Drug Compounding Pharmacy*

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*President,
Boone Karlberg P. C.*

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*Community Volunteer,
Retired Financial Advisor*

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Shannone Hart

Joe Jensen

Lawrence King

Ann Munsey

Eric Petersen

Maegan Rides At The Door

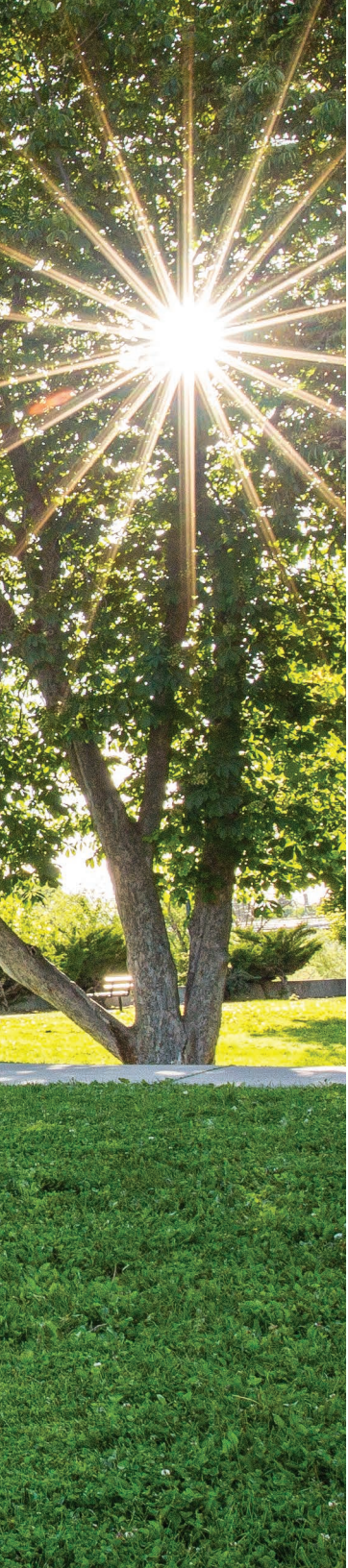
Harry Saxton

Ashley Trautman

Christian Wohlfeil

Juli Yobst





OUR VISION ON CONTINUUM OF CARE

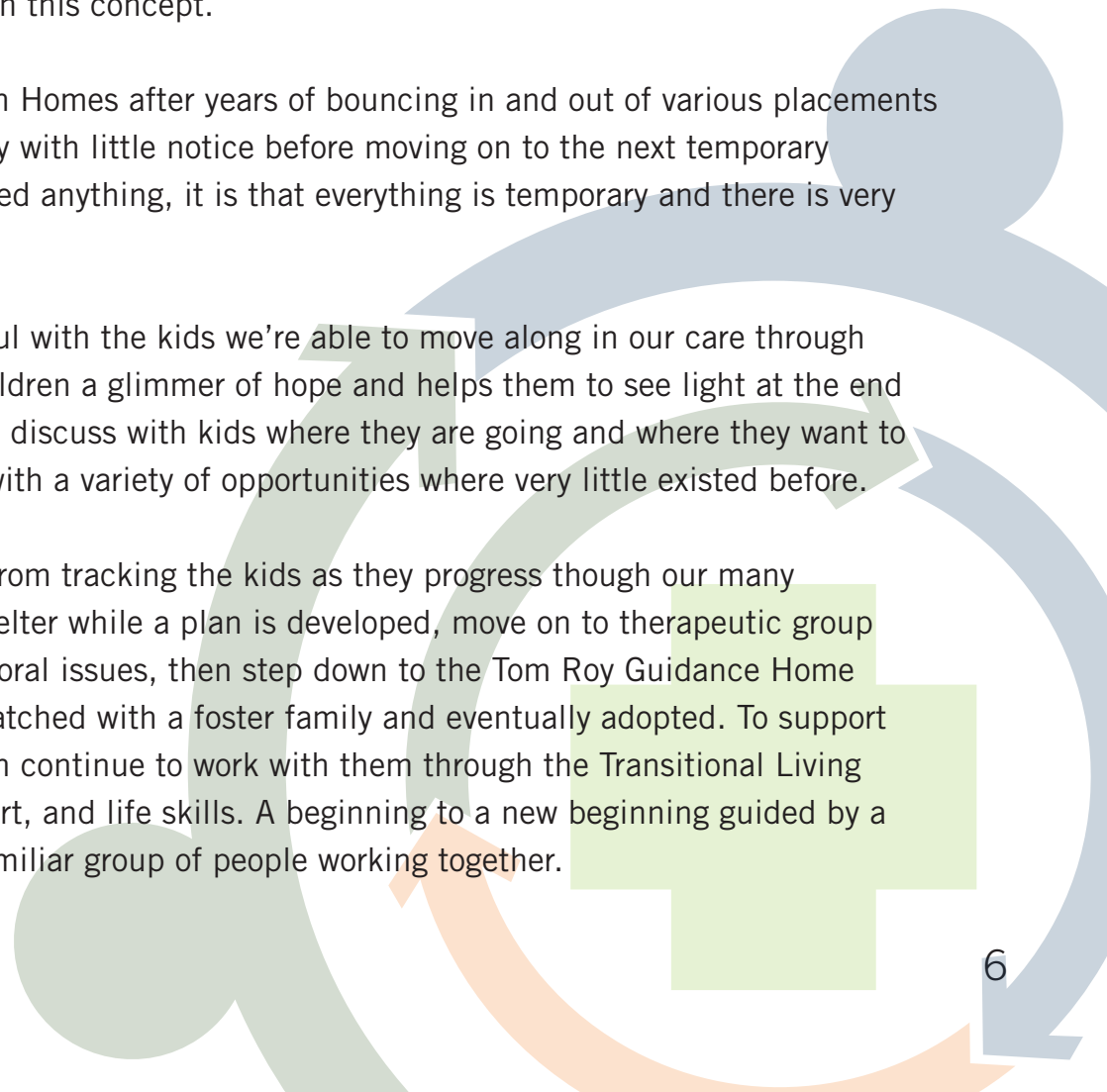
- by **Skip Rosenthal**, *Executive Director*

Around Youth Homes, I'm often overheard talking about the benefits of integrating our programs and offering a ***"continuum of care"*** for our kids. Over the course of the past year, hearing the many histories of kids who come through our doors and noting the successes we have, I'm more committed than ever to see Youth Homes build on this concept.

Many of our kids come to Youth Homes after years of bouncing in and out of various placements across Montana and beyond, generally with little notice before moving on to the next temporary arrangement. If these kids have learned anything, it is that everything is temporary and there is very little to look forward to.

It seems we are most successful with the kids we're able to move along in our care through solid planning. This process gives children a glimmer of hope and helps them to see light at the end of the tunnel. From day one, our staff discuss with kids where they are going and where they want to be. Then we are able to offer a plan with a variety of opportunities where very little existed before.

I get the greatest satisfaction from tracking the kids as they progress through our many offerings. A kid might come into a shelter while a plan is developed, move on to therapeutic group care to address emotional and behavioral issues, then step down to the Tom Roy Guidance Home while they finish high school or be matched with a foster family and eventually adopted. To support their transition into adulthood, we can continue to work with them through the Transitional Living program, providing counseling, support, and life skills. A beginning to a new beginning guided by a plan, a common philosophy, and a familiar group of people working together.



Elissa

Elissa moved into The Susan Talbot Home for Girls last fall after being hospitalized following the unexpected death of their mother. Prior to this loss, Elissa had already faced many challenging moments. Their mother's health and mental health issues subjected Elissa to abuse and neglect. To make matters worse, Elissa was bullied severely. As a result, Elissa was very fearful and nervous about moving to Talbot. At first, Elissa's PTSD symptoms gave them a hard time. The staff worked hard to earn their trust and slowly, Elissa was able to gain self-worth, set boundaries, and become a strong leader in the group. Elissa attributes this

transformation to the unwavering support they received from the Home's staff when they articulated their nonbinary gender identity. For the first time in Elissa's life, they were able to live as their true self. When Elissa was placed in foster care, the Home celebrated with a goodbye party and Elissa made a speech. Elissa said that before moving into Talbot, they had never

felt important as an individual person and they thanked everyone for taking the time to get to know them. Elissa then gave each member of the staff a marble from their favorite Anime show, Dragon Ball Z, and explained that even if they were far apart, wishing on the marbles would bring Elissa and the staff together again.





Heather

Heather's tumultuous journey through many family and foster care placements was characterized by loss and instability. When Heather arrived at the Shriley Miller Attention Home, she felt cynical and stripped of her confidence by the many homes

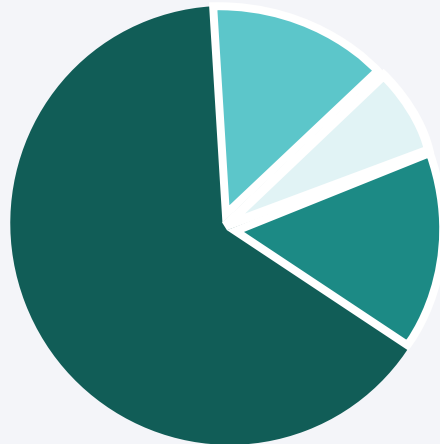
she had bounced between. But soon, Heather connected with the Program Director, Dan, and found joy swimming at the YMCA. After two months, Dan called our Tom Roy Youth Guidance Home's Program Director and suggested that Heather may be a good long term placement for his program. When Heather arrived at the Tom Roy Home, she had "had a lot

of sass." She was not excited about several of the requirements, especially working on the Youth Farm and saving money. To avoid the Farm, Heather quickly found a solution. She got a second job and worked during her peer's shift on the Farm. Ultimately, Heather was able to adjust thanks to the staff, who she feels really cares about her and treats her like Tom Roy is her home. Now, Heather is thriving at Tom Roy. She is not only on track to become the first member of her family to graduate high school, but who is also determined to apply her savings and the life skills she's acquired at Tom Roy to attend Stone Child Community College. Heather plans to study counseling in order to help "people and listen to them when they feel like no one is listening."

FY 2019 FINANCIAL REPORT

SOURCE OF FUNDS - \$5,844,123

Total Annual Operating Income



● Fees for Services - \$3,720,072

● Donations - \$1,071,098

● Public Grants & Contracts - \$720,417

● Miscellaneous - \$322,536

*Includes Dividends & Interest,
Realized & Unrealized
Gain on Assets, & Partnership for
Children Reimbursement*

ASSETS - \$5,156,419

Total Assets

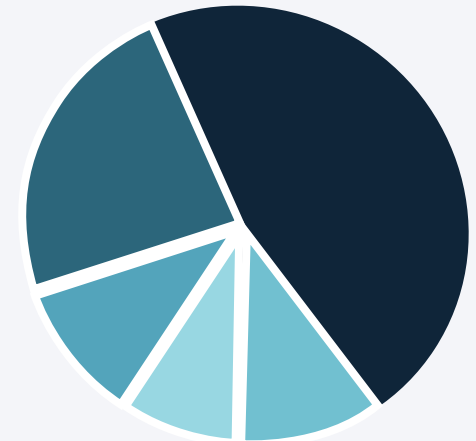
Property, Plant & Equipment - \$2,106,401

Investments - \$1,578,574

Cash & Equivalent - \$495,901

Endowment - \$583,009

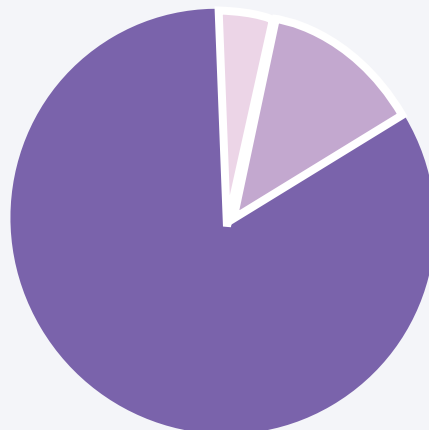
Accounts Receivable - \$353,813



**1% of 'other' Total Assets
not included in this graphic*

USE OF FUNDS - \$5,982,737

Total Annual Operating Expenses



● Program Services & Support - \$4,898,136

● Administration - \$729,356

● Fundraising - \$355,245



CARE DATA

943

CHILDREN & FAMILIES SERVED

74%

YOUTH RESOLVED OR STABILIZED
CRISIS IN THEIR LIVES

2496

HOURS OF THERAPY PROVIDED TO YOUTH
IN OUR THERAPEUTIC GROUP HOMES

100%

YOUTH IN THE TOM ROY YOUTH
GUIDANCE HOME FOUND EMPLOYMENT

233

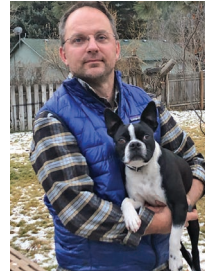
NUMBER OF YOUTH SERVED
IN SHELTER CARE

39

AVERAGE LENGTH OF STAY (DAYS)
IN SHELTER CARE



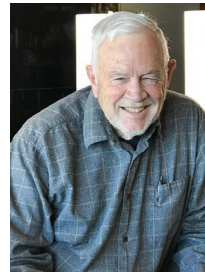
WELCOME



Joe Jensen, owner of Confluence Construction, joined the Board in 2019 and serves on the Finance Committee. Joe earned a master's degree in ecology from the University of Montana's School of Forestry. After graduate school, he worked as a biologist restoring degraded streams in Montana and Idaho. Joe ultimately left applied science to start Confluence Construction. Fifteen years later, Confluence Construction is serving the needs of residential and commercial clients in the Missoula area.



Eric Petersen, owner of PETES Electric, joined the Board in 2019 and serves on the Finance Committee. Eric has earned degrees in both Applied Physics and Electrical Engineering. He has devoted much of his time to serving on boards, including the 8th District Electrical Workers Pension and Annuity Secretary of the Board in 2018 and 2019, Montana GRIP Board of Directors, and the Missoula Building Industry Association in addition to Youth Homes. Eric also works as an electrical engineer and is proud to run a family owned electrical contracting business.



Harry Saxon, community volunteer, joined the Board in 2019 and serves on the Finance, Investment, and Risk Management Committees. Harry earned a doctorate degree in Materials Science and Engineering. During his professional career, Harry served in a number of management capacities before retiring as President of Lockheed Martin Nevada Technologies headquartered in Las Vegas. Harry's wife Betsy is also a long-time volunteer and past member of the Youth Homes Board, so Harry has played many supporting roles over the years



Ashley Trautman, Assistant Professor, School of Social Work, University of Montana, joined the Board in 2019 and serves on the Cultural Awareness Committee. Ashley came to Montana in 2003 to attend the University of Montana where she earned her bachelors, Masters in Social Work and eventually, Juris Doctorate. Today, Ashley serves as an Assistant Professor in the School of Social Work and a Training and Technical Assistance provider at the National Native Children's Trauma Center.

Partnership for Children was established in 1998 as a joint venture between **Intermountain and Youth Homes**. The idea for the collaboration was to combine the treatment models being used at Intermountain with the community based group home framework used at Youth Homes.



- by **Barbara Cowan**, *Executive Director, Partnership for Children*

It's hard to think about, but many of the children who come into care at Partnership for Children (PFC) experience significant abuse and neglect in their earliest months and years. This year, a disturbing trend is the increased referrals of four to six-year-old children to our group homes. Many of these youngsters have already bounced from home to home, unable to remain in families due to self-harm--choking, scratching, and punching themselves - sexually acting out, and biting, hitting, and kicking others. It is plausible that we are seeing the effects of the opioid and meth crisis on our children and families. These little ones need to feel seen and heard. They need healthy, safe relationships with predictable adults. *That is what PFC strives to provide through our services supporting families and healing children.*

Partnership for Children also provides case management, family support and outpatient therapy in our Polson and Missoula offices. These services reunify families, train and support therapeutic foster families, and provide hope and healing to children and their families. Through these services, we hope to greatly increase our children's chances for family reunification or their success finding a place to call home. Learn more at www.pfcmt.org

✧ In 2019, Partnership for Children served **20** children through Group Homes, **169** through Family Care, managed **29** Cases and provided **133** individuals with Outpatient Care.

✧ Of children discharged, **97%** returned to family or were placed in thier community.

OUR CONTRIBUTORS - *Calendar Year (January 1 to December 31, 2019)*

BUSINESSES & ORGANIZATIONS

Alexandria Real Estate
Equities, Inc.
All American Trophy
and Engraving
Alpine Granite Accents, Inc.
ALPS
Altered Skin LLC
Anderson C&B, LLC
Aspen Leaf Yoga LLC
Athman Construction
Bank of Montana
Barnard Construction Co., Inc.
Beck Builders
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Homeservices
Big Dipper Ice Cream
Big Sky Eye Care Clinic
Bikers Against Bullies USA
Bitterroot Drug
Bitterroot Furniture
Bitterroot Good Sams
Bitterroot Newcomers Club
Bitterroot Physical Therapy
Bitterroot Studio
Bitterroot Valley Kiwanis
Blackfoot
Blue Cross Blue Shield
of Montana
Boone Karlberg
Boyle Deveny & Meyer PC
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Burke Orizotti Real Estate, Inc
Canyon View Church
Canyons Athletic Club
Capron Family Dental
Castlerock Construction Inc.
Cedarhouse Properties
CHS Mountain West Co-op
Community Medical Center
Competitive Timing
Confluence Construction
Consumer Direct
Management Solutions
Copper Run at Reserve
Corvallis United
Methodist Church
Corvallis United Methodist
Men's Group
Corwin Honda
Corwin Motors
Costco
Daily's Premium Meats
Datsopoulos, MacDonald
and Lind
Don "K" Whitefish

Drum Coffee
DSV Road Transport Inc.
DWB LLC
Edward Jones Investments
Evans Ace Hardware, Inc.
Farmers State Bank
First Interstate Bank
First Lutheran Women's
Missionary League
First Presbyterian Church
First Security Bank
Five on Black
Five Valleys Urology, PLLC
Fraternal Order of Eagles 1693
Freedom Bank
Friends of Dunrovin
Frontier West, LLC
Gannon Lumber
Garlington, Lohn, & Robinson
Glacier Bank of Kalispell
GlaxoSmithKline Biologicals
Grace Lutheran
Grizzly Networking
Professionals, Inc.
Grizzly Wine & Spirits
Hammond, Inc.
Helena Trap Club
Hellgate Corvettes
Heriloom Remedies
Higherground Brewing Company
Hub International Insurance
Human Resource Council
Immanuel Lutheran
Communities
Ink Realty Group
Insured Titles
International Heart Institute
John Barrett, CPA
Johnstone Supply Co.
Jones Brothers Trucking Inc.
Kalispell Obstetrics &
Gynecology
Knights of Columbus
Council 1021
Knights Of Columbus
Council 13022
KYSSmas for Kids
Ladies of St. Francis Assisi
Catholic Community
Lady Eagles Foe No. 32
Langlas & Associates
Lewis & Clark Tap Room
Living Well, LLC
Loose Caboose
Lube Quick
Lucky's Market
Marcus Daly Memorial Hospital
Marks-Miller Post and Pole
Massa Home Center
Mast & Co. Builders

MBH & Associates, LTD.
Mikesell's Fine Jewelry
Missoula Bone and Joint
Missoula Oral Surgery
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Montana Office Machines
Montana Rail Link
Montana Tree Farm
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Mountain Peak Dental
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Ravalli Family Medicine
Raw Sapphire Design
Raymond James Global Account
Red's Bar
Ric Mcleod Counseling Services
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Schrock Construction, Inc
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Sierra Pacific
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Sonshine Preschool
& Daycare Corp.
Soroptimist International of
Whitefish
Soroptimists of Hamilton
Specialty Surgical Products
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Clinic PC
Stevensville United
Methodist Church
Stockman Bank
Submittable
Sunrise Saloon
Superior Specialty Pharmacy
of Montana
Temp Right Service
Ten Mile Creek Breweryd
Tete Hair Salon
The Church at Creston
The Hardware Store
The Partner Group
Thompson River Lumber Co.
Tom Evans Enterprises
Torrent Technologies
TrailWest Bank
TSI, Inc
Tupelo Grille
United Way of Lane County
United Way of Missoula County
United Way of the Flathead
University of Montana
Vertikal Counseling
VFW Post 276
Washington Corporation
Western Cider Company
Wetzsteon Electric Inc
Wheaton's
Whitefish Credit Union
Whitefish Mountain Resort
Williams Law Firm
Windbag Saloon and Grill
Wipfli
Wise River Mercantile
Woodside Mennonite Church
Zootown Church

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Brondum Foundation
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